

# Senior Director of Quality Assurance

- Based in Shah Alam, Selangor, Malaysia

- Salary Package: Competitive Base Salary (negotiable) + Bonus + Benefits

ERLMS Limited is a professional management consulting firm specialising in providing Organisational & Human Resource Management Consulting, IT System Development & Solution and Executive Search services to companies worldwide.

Our client, a leading electronics manufacturing services provider with a network of facilities in more than 30 countries, is seeking a Senior Director of Quality Assurance to be based in Shah Alam, Malaysia to be responsible for enhancing and ensuring compliance to the company's quality systems. This executive will be expected to be very "hands on" in helping to resolve problems and issues, while striving for continuous improvement.

## Reporting to the Vice President of Operations, your primary roles and responsibilities include:

- Lead the Quality Assurance organisation for all company's products.
- Lead all activities of quality assurance, to ensure on-going compliance of manufactured products.
- Drive, design NPI, and Factory to meet targeted customer DPPM.
- Support and monitor qualification and performance of new suppliers.
- Drive continuous improvement in incoming quality of materials, outgoing quality of products and in-process quality of all activities.
- Lead and be responsible for all applicable Failure Analysis.
- Drive factory to comply with Product Life Cycle requirements.
- Continuously seek out weaknesses in systems and processes and drive cross-functional teams to correct errors to ensure on-going improvement of systems and processes.
- Drive cross-functional teams to develop and deploy robust systems and processes to keep up with new technology and product requirements.
- Develop and maintain relevant quality metrics for the organisation.

## KEY SKILL AND ATTRIBUTE REQUIREMENTS FROM THE INDIVIDUAL

- Strong dedicated and committed person in quality assurance management of products, systems and processes.
- Hands on leader with extensive experience in the cellular industry and semiconductor companies.
- Ability to build, develop and inspire a high performance Quality Team.
- Strong knowledge of quality and reliability methodology, product life cycle and failure analysis.
- Experience with CMOS sensor preferred.
- Ability to create and present high-level presentations to both customers and management.
- A self-starter and team-player, with demonstrated success within a multi-cultural environment spanning across multiple geography highly preferred.
- Strong communication and interpersonal skills, ability to work and communicate effectively at different levels.
- Good language skills in both Malay and English.

## WORK EXPERIENCE AND QUALIFICATION

- Bachelors Degree in Electronic Engineering; Masters or PhD preferred.
- 10 to 15 years experience in semiconductor industry, including experience with "Tier 1" customers specifically in the cellular handset space.

The Hiring Company would like to have someone on board as soon as possible. Interested candidates, please send in your application **immediately**.

To apply, please email your detailed resume to ERLMS Limited on [jane.foong@erlms.com](mailto:jane.foong@erlms.com). Please also indicate in the resume your current and expected **annual** salary packages, a must please.

**ERLMS Limited**  
Management Consulting & Services

All information collected is solely for recruitment purpose and will be treated in the strictest confidence.